

AUG 27 2012

8/24/12

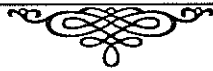
---

---

GEM MECHANICAL SERVICES, INC.

---

---



Dear Tom -

IT WAS GOOD TO SEE you yesterday. Thank you for providing Operations + Maintenance training on the Controls at the Overbrook Education Center for the School District of Philadelphia. We at GEM appreciate working with quality manufacturers + vendors who understand the importance of making sure that the users of the systems installed are trained in the use of that system by the experts. You clearly are the experts!

Thanks again for your help.

Mary J. 